



## TELEHEALTH INFORMATION FOR PATIENTS

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### Telehealth – A Specialist Consult From Home

Remote patients, or those who can't easily travel, are now able to have their specialist consultation from the safety of their own environment with Telehealth video-conferencing.

This modern form of communication connects health professionals with patients via the internet, enabling the consultation to be done through a secure video transmission from wherever best suits the patient.

This could be from home, at work, from a residential aged care facility or from the patient's GP or local community hospital.

Travel and associated costs can play a big part in patients not connecting with the right health specialist, but now that can all be achieved from the comfort of their own home if need be.

The Great Southern Specialist Centre offer Telehealth video consultation facilities over Skype or FaceTime (which can be downloaded onto your computer through the App store).

To take part in a Telehealth consultation with your specialist, you must be referred by your GP as usual. Your doctor will consider if this type of consultation is safe and suitable for you.

Medicare rebates for Telehealth consultations are available to patients from remote and regional areas as well as patients of residential aged care facilities. To see if you are eligible, please refer to additional information available online at [www.mbsonline.gov.au/telehealth](http://www.mbsonline.gov.au/telehealth).

The same privacy and confidentiality requirements that apply to face-to-face consultations apply to video consultations and they will not be recorded.

For further information please read the patient brochure available from the Rural Health West website at [www.ruralhealthwest.com.au/docs/default-source/workforce\\_support/ecopy\\_resources\\_telehealth-patient-brochure.pdf](http://www.ruralhealthwest.com.au/docs/default-source/workforce_support/ecopy_resources_telehealth-patient-brochure.pdf).